



Family Houses at UC San Diego Health

Patient Planning Info Sheet

The mission of the Family Houses at UC San Diego Health is to provide a home away from home for families with a loved one receiving care at UC San Diego Health. At both locations, Hillcrest and LaJolla, families experience a haven of hope in a healing environment with many comforts of home: a place to rest, a kitchen to prep meals and store food, laundry on site, and community spaces to meet other families facing similar challenges.

PLEASE NOTE: Due to the changing medical needs of our patients, we allow guests to remain with us until the patient is no longer receiving care, up to three months. Because of this, we cannot predict availability and often are unable to offer rooms until close to your arrival date. We strongly recommend a backup plan for lodging, and we will keep you on the wait list in case a room becomes available during your stay in San Diego.

Things to keep in mind:

- Check in appointments are scheduled: weekdays 9am - 4pm and weekends from 9am - 1pm. We are closed all major holidays. It is important to adhere to your scheduled check in appointment time.
- If you arrive outside of our business hours, please find alternative lodging. A discount for 15% off the lowest rate can be booked through our partnership with Bartell Hotels: ucsdmcpartnership.com
- Two-nights nonrefundable minimum is required for all standard guest rooms, three nights nonrefundable minimum is required for the apartment.

To learn more about our organization, visit health.ucsd.edu/familyhouses	
LOCATIONS AND FEES	
Bannister Family House – Hillcrest 406 Dickinson Street (physical address) San Diego, CA 92103 Phone: 619.543.7977 or Ext. 37977 Fax: 619.543.7937 or Ext. 37937	La Jolla Family House – La Jolla 3787 Miramar Street (in the Brisa Building) La Jolla, CA 92037 Phone: 858-249-4800 or Ext. 94800 Fax: 858-246-4770
Fees — \$40/night - One-bedded room — \$50/night - Two-bedded room	Fees — \$ 75/night - standard room — \$ 100/night – Apartment
Room Detail <ul style="list-style-type: none"> • standard one-bedded rooms (1 queen bed) • standard two-bedded rooms (2 queen beds) 	Room Detail <ul style="list-style-type: none"> • standard two-bedded rooms (one queen bed/one double bed) • two-bedroom apartments with kitchen (room with single queen, room with two twin beds)